

C+ CONTROLLED CARE

WE ARE *Communication System Developers*

WHO HAVE *Designed an Integrated Solution*

FOR INTELLIGENT *Event Management Systems*

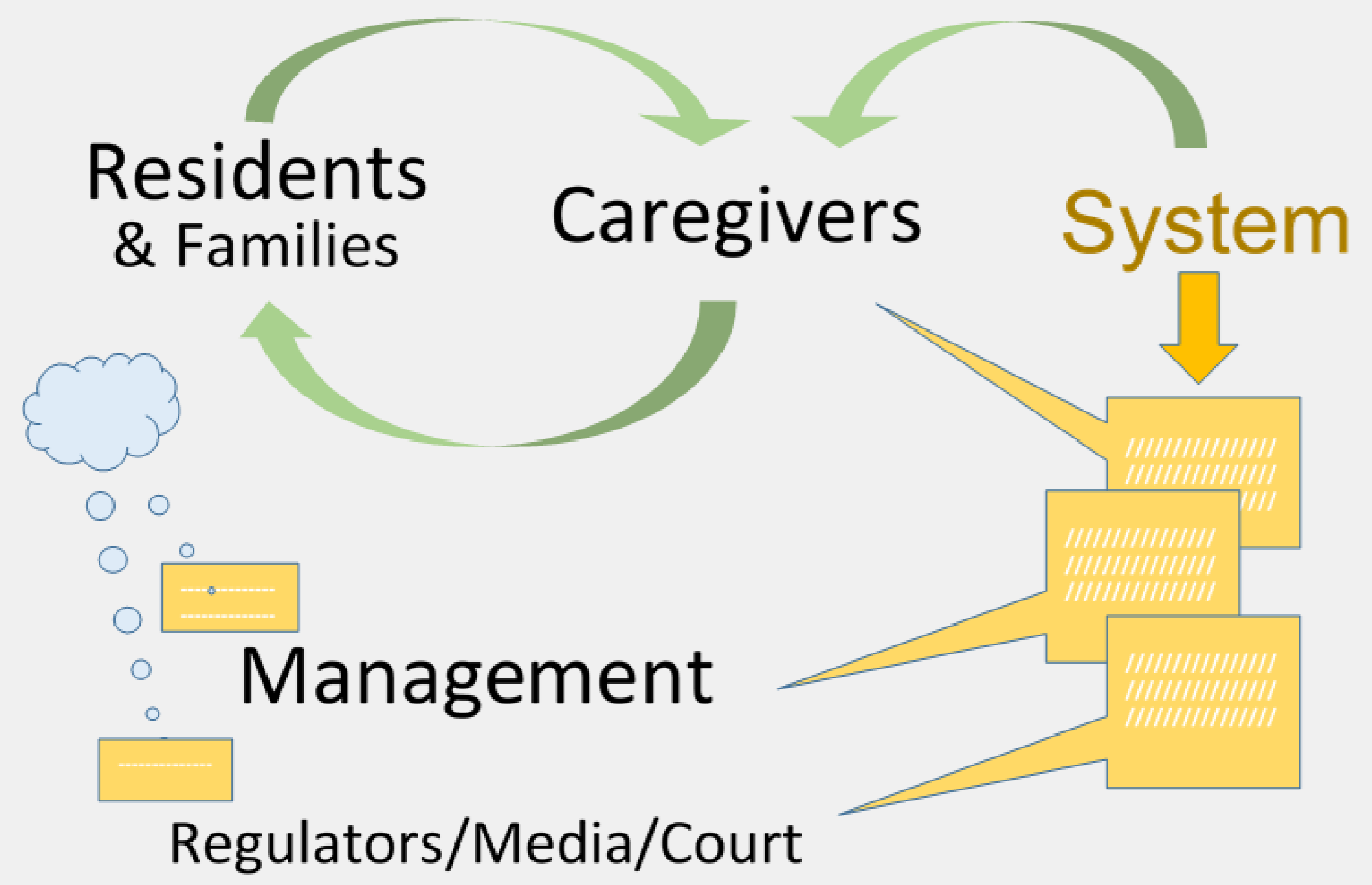
You are no longer
a captive client



+ OTHERS



Event Management



Adds Live Intelligence, Care Assistance and Accurate Reporting

EVERY CALL

*Name with Colour Photograph
Room Number, Bed Number*

*When the Call was Made
What Device was Used*

*Live Elapsed Time in Seconds
Escalation Level Reached
Response Time*

Wireless Nurse Call Solution

- Large button is easy to press in an emergency
- Wireless with supervision signaling
- User replaceable battery
- Complete coverage of any facility
- Automatic low battery reporting
- Programmable and re-assignable
- Low replacement cost

Alarm Button (Pendant)



Wireless Nurse Call Solution



Resident request assistance by pressing the button on the pendant.



Caretaker receives notification that with the residents name and other details.



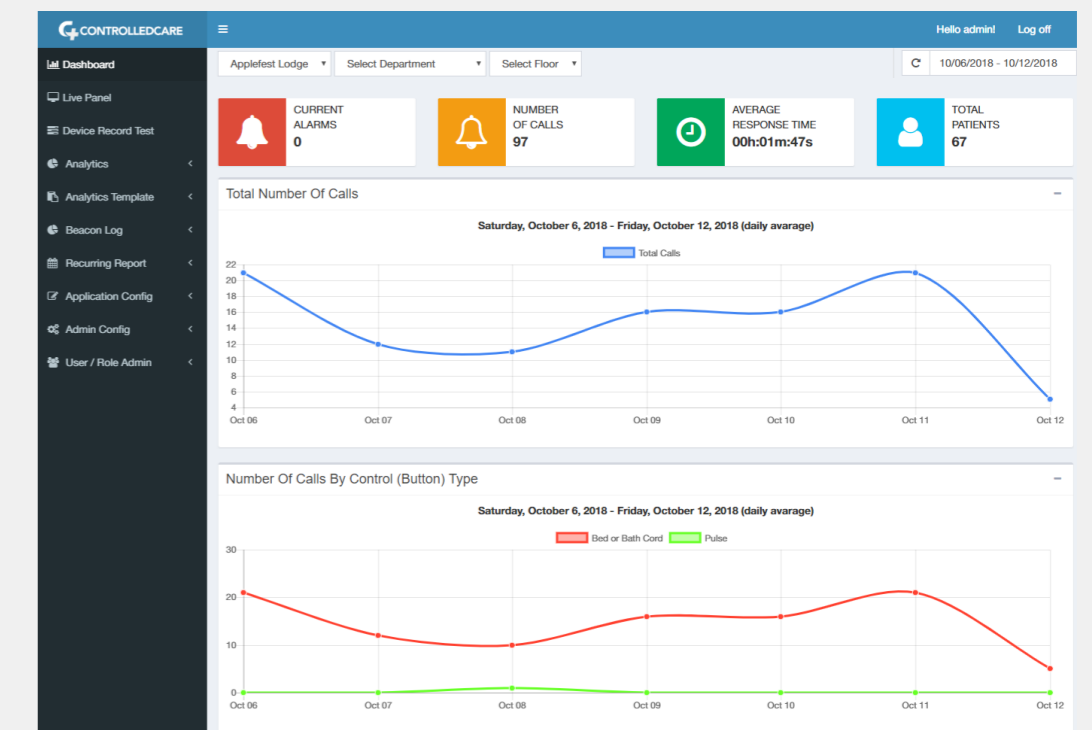
Caretaker provides assistance and alarm is cancelled.



A record is created and stored.



Data is then archived for tracking, historical analysis, business intelligence.



Report: Call and Response Detail

Resident: Mr Johnny B. Goode

Duration 78 Days
Total Calls 246

Location: Founder's Wing - 1st Floor, Room 009

Responses under 2 minutes 192 78%

Time Period: 5/30/2018 12:00 AM - 8/15/2018 12:00 AM

Responses in 2-3 minutes 30 12%

*PSW checked quickly - clean towel
Determined that - more water
response could wait - fix bedding*

Calls Escalated at 3 minutes 9

Calls Escalated at 3 & 5 minutes 3

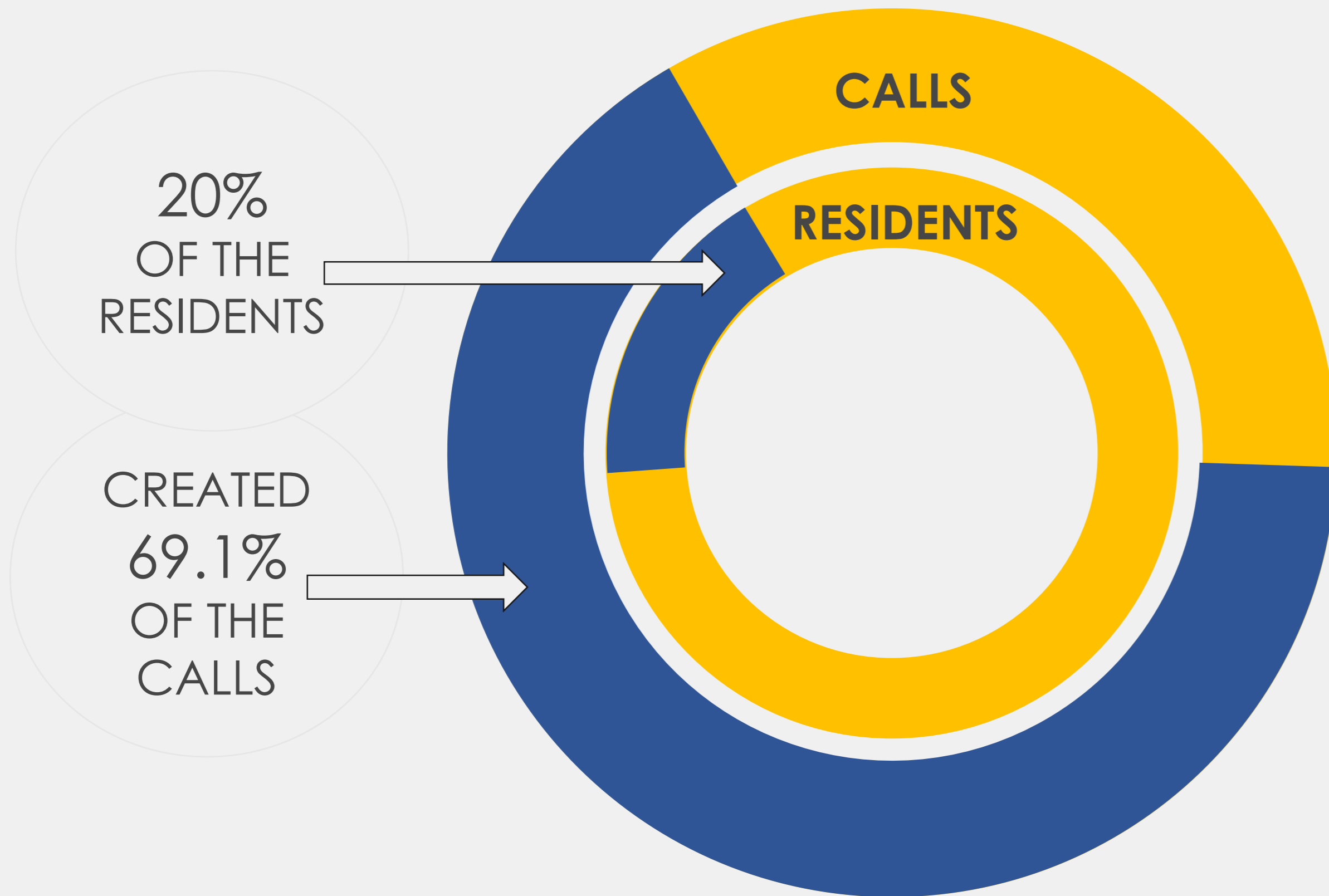
Calls Escalated at 3, 5 & 10 minutes 1

Control Button	Call Location	Call Date & Time	Response Time	Escalation Status
Bed or Bath Cord	Room 009	05-30-2018 09:48 PM	00h:01m:12s	
Bed or Bath Cord	Room 009	05-31-2018 07:40 AM	00h:01m:29s	
Bed or Bath Cord	Room 009	05-31-2018 03:24 PM	00h:01m:38s	
Bed or Bath Cord	Room 009	05-31-2018 08:31 PM	00h:01m:22s	
Bed or Bath Cord	Room 009	06-01-2018 04:51 PM	00h:02m:40s	
Bed or Bath Cord	Room 009	06-03-2018 07:07 AM	00h:01m:02s	
Bed or Bath Cord	Room 009	06-04-2018 07:07 AM	00h:00m:51s	
Bed or Bath Cord	Room 009	06-05-2018 07:07 AM	00h:01m:20s	
Bed or Bath Cord	Room 009	06-06-2018 07:07 AM	00h:04m:04s	1
Bed or Bath Cord	Room 009	06-04-2018 08:06 AM	00h:00m:08s	
Bed or Bath Cord	Room 009	06-04-2018 04:52 PM	00h:00m:18s	
Bed or Bath Cord	Room 009	06-05-2018 09:00 AM	00h:01m:53s	

June 2 was family outing. Returned with alarm clock 4th day he had to wait for someone to turn it off.

Report

Calls per Resident

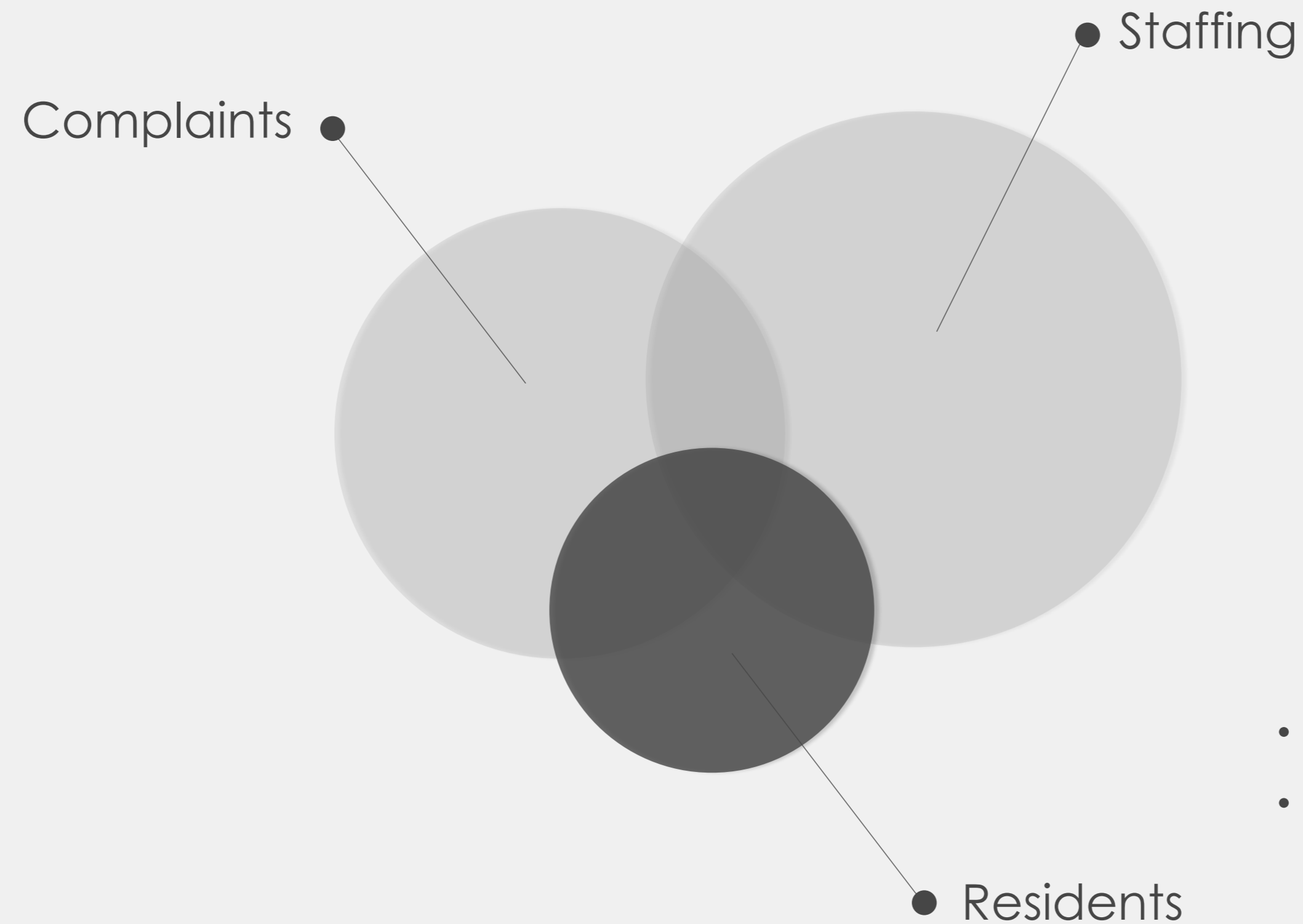


WORKLOAD:

1 resident of the
20% group equals
9 of the 80% group
(median in each group)

How reports save you money

- Reduce complaints
- Retain resident and family satisfaction by adequately reporting on complaints with data.
- Assist workers with information needed.



- Staff is inadequately distributed.
- Too many PSWs and efficiency is decreased.
- Too few PSWs and staff fatigue sets in, with increased response times.

- Evenly distribute high users
- Maintain reports of nurse call system usage