



May 1 2021

To whom it may concern:

Our company, Nurse Call Systems, main business activity is the installation of Nurse Call Systems, Card Access, Surveillance and IT services.

We hereby confirm that ControlledCare is our preferred solution provider, and we have worked hand in hand since 2018.

As per our projects, we have successfully found a NCS solution that would give the most rewarding quality, performance, and cost efficiency.

Our main criteria for a good NCS solution is for it to be reliable, affordable and easy to work with. We've researched many different vendors, and were extremely satisfied with the field trial installation from ControlledCare. Moving forward all of our future NCS solutions involve ControlledCare as the primary choice. The ControlledCare NCS solution also provided an integration package, which gave us a possibility to be a one stop solution provider for our customers.

Their product is simple to use, reliable and very well supported.

We look forward to working with them again in the future.

Sincerely

*Andrew Wells*

Andrew T. Wells

Director